

# GBMC'S PERFORMANCE IMPROVEMENT & INNOVATION TEAM

The Performance Improvement & Innovation Team takes pride in building capability and capacity for organizational improvement.

## SERVES ALL 3 WORK SYSTEMS



## MEET THE TEAM



**Rhonda Wyskiel, MSN, RN**  
Senior Director of Performance Improvement & Innovation



**Michele Patchett, MSN, RN**  
Performance Improvement & Innovation Assistant Director



**Erin Hudson, MS**  
Performance Improvement & Innovation Manager



**Makensity Schuchart**  
Performance Improvement & Innovation Project Coordinator



**Sarah Lefebvre, MHA, MS, LAT, ATC**  
Project Manager, Clinical Value Analytics



**Katie Koestler, BSN, RN, CEN**  
Performance Improvement & Innovation Org. Specialist

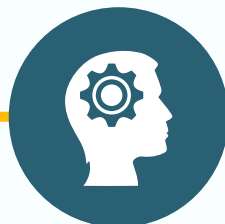
# 2019

The Performance Improvement and Innovation Team was established in April of 2019.

## WHO ARE WE?



We serve as system coaches and mentors for improvement and innovation



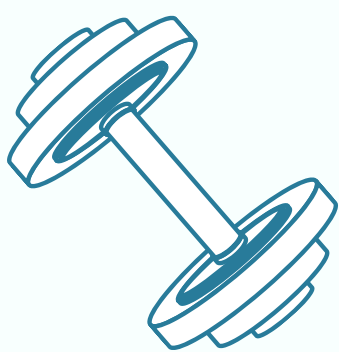
Our goal is to decentralize our team by skilling the organization in improvement work – anyone can do it!



We create a link between organizational strategic priorities and improvement work



We foster a systems approach to process design and problem solving



## OUR STRENGTHS

- Data-Driven Improvement
- Systems Thinking
- Design Thinking
- Simple Improvement Tools
- Fostering Innovation Culture

## THE LEAN MANAGEMENT SYSTEM

The Performance Improvement and Innovation Team has developed a strategic and systematic approach to designing rigorous, sustainable standard work – The Lean Management System (LMS). LMS is being deployed and integrated throughout all three work systems using a cohort approach with a plan to be fully integrated by 2023.



## CONNECT WITH US!



[piinnovation@gbmc.org](mailto:piinnovation@gbmc.org)



[www.gbmc/pii](http://www.gbmc/pii)