

Common Non-Covered Services

- Counseling, including but not limited to the impact of hearing on communication, realistic expectations, family/friend expectations, etc.
- Orientation of the device (ensuring your complete understanding of your entire cochlear implant system)
- Some audiologic testing to aid in the monitoring of your performance (this assists in enhancing your cochlear implant program/settings)
- Device troubleshooting when equipment is not working as expected
- Programming of Bluetooth accessories (invaluable tools to connect you to your world for optimal performance)
- Orientation to the use of accessories as they are versatile tools that provide many opportunities for improved performance
- Linking of hearing aid (on the opposite ear if compatible with your implant)
- **A minimal out-of-pocket charge for non-covered services will be due when services are rendered.**